



tiger light Pty Ltd

Unit 3/3 Vuko Place

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RMA Number:

RMA number will be issued by Tiger Light once return has been approved - completed form (including RMA number) must be returned with goods.

RETURN MERCHANDISE AUTHORIZATION (RMA) FORM

No products to be returned until approval is given from Tiger Light and RMA number issued

Tiger Light repairs or replaces faulty/incorrect goods, we do not refund them.

Goods will be replaced once Tiger Light receives faulty product back in stock. **Please ensure goods being returned are well packaged as we can not warrant any goods received damaged as a result of transit.** If you require replacement goods prior to returning product, please submit a new purchase order and Tiger Light will issue a credit note once goods are received back in stock. **Any goods damaged in transit can not be credited or replaced.**

Date:	_____ / _____ / _____
Total value of stock returned (ex gst)	\$ _____
Total replacement order value	\$ _____
Date of Replacement order	_____
Replacement order number	_____

Store Name:	_____
Store Address:	_____
	_____ State _____ Post code _____
Store contact person:	_____
Store contact phone:	_____
Store fax:	_____

	Order No.	Product Code	Qty	Invoice no.	Batch Code	Reason for Return Request	Cost ex GST	Approved by
1								
2								
3								
4								
5								
6								

TIGER LIGHT (RMA) TERMS AND CONDITIONS

Please fill in the information completely and accurately and enclose this form with all returned goods and your credit claim form (if applicable). Please do not return goods until Tiger Light have issued RMA number.

- 1 RMA applies ONLY to the products listed on the RMA form.
- 2 If there is any physical damage to the returned goods, no warranty will be given.
- 3 Tiger Light accepts no responsibility for loss or damage of returned goods in transit.
- 4 Do not mark the product packaging or the returned goods will be rejected.
- 5 Tiger Light replace faulty/incorrect goods, we do not refund them.
- 6 No products to be returned until RMA number has been issued.**